Performance of Automated Banking/Teller Machines (ABMs)
for the month of August 2026

These outturns were taken from unaudited submissions made by the following banks to the Bank of Jamaica and, with the exceptions indicated in the notes section of the report, have been attested to by the respective managements as reflecting a true and fair representation of the affairs and condition of the banks at the reporting date. Bank of Jamaica does not in any way certify the accuracy or otherwise of the outturns reported by the respective banks.

For Percentage Share of ABMs in Operation, figures highlighted in red indicate non-compliance with the minimum requirement of 90%, while figures in green indicate compliance. For Up Time During the Month, figures highlighted in red indicate non-compliance with the minimum requirement of 95%, while figures in green indicate compliance.

Region	Entity	Total Number of ABMs	Total Number of ABMs in Operation	Percentage Share of ABMs in Operation (%)	Up Time During the Month (%)	Average Recovery Time During the Month (hours)
Kingston Metropolitan Area (KMA)	Bank of Nova Scotia Jamaica Limited	99	89	89.9%	98.3%	0.4 hrs
	CIBC Caribbean Bank (Jamaica) Limited	15	15	100.0%	91.1%	2.1 hrs
	First Global Bank Limited	11	11	100.0%	98.8%	0.1 hrs
	JMMB Bank (Jamaica) Limited	8	8	100.0%	97.4%	4.6 hrs
	JN Bank Limited	54	51	94.4%	90.8%	4.0 hrs
	National Commercial Bank Jamaica Limited	106	105	99.1%	92.8%	6.7 hrs
	Sagicor Bank Jamaica Limited	19	19	100.0%	96.1%	2.3 hrs
	Victoria Mutual Building Society	10	10	100.0%	94.5%	2.0 hrs
	Region Total	**322**	**308**	**95.7%**	**94.6%**	**2.8 hrs**
Other Urban	Bank of Nova Scotia Jamaica Limited	111	100	90.1%	98.5%	0.4 hrs
	CIBC Caribbean Bank (Jamaica) Limited	16	16	100.0%	95.1%	1.4 hrs
	First Global Bank Limited	5	4	80.0%	97.9%	0.7 hrs
	JMMB Bank (Jamaica) Limited	5	5	100.0%	95.9%	4.2 hrs
	JN Bank Limited	46	43	93.5%	93.9%	1.2 hrs
	National Commercial Bank Jamaica Limited	100	97	97.0%	93.8%	6.7 hrs
	Sagicor Bank Jamaica Limited	23	23	100.0%	93.4%	3.4 hrs
	Victoria Mutual Building Society	16	16	100.0%	90.8%	2.5 hrs
	Region Total	**322**	**304**	**94.4%**	**95.4%**	**2.3 hrs**
Rural	Bank of Nova Scotia Jamaica Limited	78	70	89.7%	97.3%	0.7 hrs
	CIBC Caribbean Bank (Jamaica) Limited	12	12	100.0%	94.5%	1.8 hrs
	First Global Bank Limited	2	2	100.0%	98.5%	0.1 hrs
	JMMB Bank (Jamaica) Limited	5	5	100.0%	89.7%	6.0 hrs
	JN Bank Limited	48	46	95.8%	92.3%	1.5 hrs
	National Commercial Bank Jamaica Limited	88	86	97.7%	94.1%	7.4 hrs
	Sagicor Bank Jamaica Limited	10	10	100.0%	92.7%	3.3 hrs
	Victoria Mutual Building Society	13	13	100.0%	87.8%	3.6 hrs
	Region Total	**256**	**244**	**95.3%**	**94.3%**	**2.9 hrs**
Country Total		**900**	**856**	**95.1%**	**94.8%**	**2.7 hrs**

Notes:

ABMs in Operation - Refers to automated banking/teller machines that facilitate the successful completion of cash transactions (that is, cash deposits and withdrawals) by customers as at the time of reporting. For the purposes of this publication, machines with faults that do not inhibit the successful completion of cash transactions by customers are classified as operational.

Region - For the purposes of this publication, the KMA includes the parishes of Kingston and Saint Andrew, and Other Urban includes the parishes of Saint Catherine, Saint Ann, and Saint James. All other parishes are classified as Rural.

Up Time - Refers to the duration of time (during a 24-hour period) that the machine is operational and available for use for cash transactions. This is the opposite of down time.

Average Recovery Time - Refers to the average time (in hours) taken for the restoration of the normal functionality of an ABM following a fault(s) which inhibits the usability of the machine by customers for cash transactions. Recovery time is computed from the time of the first notification of the fault to the time that the machine is fully restored and available for use by the public.

Blank spaces indicate that data is currently not available.

Bank of Nova Scotia Jamaica Limited advised that downtime for the month of August was impacted by planned outages related to their fleet refresh initiative as well as its continued recovery from telecommunication outages in some areas devasted by Hurricane Melissa. Bank of Nova Scotia Jamaica Limited has indiated that it continues to work closely with all stakeholders to fully restore the fleet as quickly and safely as possible.

Performance of Automated Banking/Teller Machines (ABMs)
for the month of August 2026

These outturns were taken from unaudited submissions made by the following banks to the Bank of Jamaica and, with the exceptions indicated in the notes section of the report, have been attested to by the respective managements as reflecting a true and fair representation of the affairs and condition of the banks at the reporting date. Bank of Jamaica does not in any way certify the accuracy or otherwise of the outturns reported by the respective banks.

For Percentage Share of ABMs in Operation, figures highlighted in red indicate non-compliance with the minimum requirement of 90%, while figures in green indicate compliance. For Up Time During the Month, figures highlighted in red indicate non-compliance with the minimum requirement of 95%, while figures in green indicate compliance.

Parish	Entity	Total Number of ABMs	Total Number of ABMs in Operation	Percentage Share of ABMs in Operation (%)	Up Time During the Month (%)	Average Recovery Time During the Month (hours)
Kingston & St. Andrew	Bank of Nova Scotia Jamaica Limited	99	89	89.9%	98.3%	0.4 hrs
	CIBC Caribbean Bank (Jamaica) Limited	15	15	100.0%	91.1%	2.1 hrs
	First Global Bank Limited	11	11	100.0%	98.8%	0.1 hrs
	JMMB Bank (Jamaica) Limited	8	8	100.0%	97.4%	4.6 hrs
	JN Bank Limited	54	51	94.4%	90.8%	4.0 hrs
	National Commercial Bank Jamaica Limited	106	105	99.1%	92.8%	6.7 hrs
	Sagicor Bank Jamaica Limited	19	19	100.0%	96.1%	2.3 hrs
	Victoria Mutual Building Society	10	10	100.0%	94.5%	2.0 hrs
Clarendon	Bank of Nova Scotia Jamaica Limited	8	7	87.5%	98.4%	0.4 hrs
	CIBC Caribbean Bank (Jamaica) Limited	2	2	100.0%	87.2%	2.0 hrs
	JMMB Bank (Jamaica) Limited	2	2	100.0%	98.3%	6.0 hrs
	JN Bank Limited	6	6	100.0%	92.5%	1.4 hrs
	National Commercial Bank Jamaica Limited	16	15	93.8%	94.2%	8.9 hrs
	Sagicor Bank Jamaica Limited	3	3	100.0%	92.5%	3.7 hrs
	Victoria Mutual Building Society	2	2	100.0%	94.9%	1.4 hrs
Hanover	Bank of Nova Scotia Jamaica Limited	8	7	87.5%	98.3%	0.4 hrs
	JN Bank Limited	3	3	100.0%	98.5%	0.7 hrs
	National Commercial Bank Jamaica Limited	5	5	100.0%	94.6%	3.5 hrs
Manchester	Bank of Nova Scotia Jamaica Limited	14	13	92.9%	96.7%	0.8 hrs
	CIBC Caribbean Bank (Jamaica) Limited	4	4	100.0%	95.4%	2.8 hrs
	First Global Bank Limited	2	2	100.0%	98.5%	0.1 hrs
	JMMB Bank (Jamaica) Limited	1	1	100.0%	94.0%	4.0 hrs
	JN Bank Limited	6	6	100.0%	99.4%	0.0 hrs
	National Commercial Bank Jamaica Limited	13	13	100.0%	96.0%	5.8 hrs
	Sagicor Bank Jamaica Limited	3	3	100.0%	96.4%	2.7 hrs
	Victoria Mutual Building Society	3	3	100.0%	85.5%	4.5 hrs
Portland	Bank of Nova Scotia Jamaica Limited	7	7	100.0%	95.8%	1.0 hrs
	CIBC Caribbean Bank (Jamaica) Limited	1	1	100.0%	95.7%	1.0 hrs
	JN Bank Limited	4	4	100.0%	72.9%	0.8 hrs
	National Commercial Bank Jamaica Limited	7	7	100.0%	89.0%	11.3 hrs
St. Ann	Bank of Nova Scotia Jamaica Limited	34	31	91.2%	97.7%	0.5 hrs
	CIBC Caribbean Bank (Jamaica) Limited	4	4	100.0%	98.3%	0.8 hrs
	First Global Bank Limited	2	2	100.0%	98.5%	1.0 hrs
	JMMB Bank (Jamaica) Limited	2	2	100.0%	96.2%	4.0 hrs
	JN Bank Limited	9	9	100.0%	96.7%	0.2 hrs
	National Commercial Bank Jamaica Limited	25	23	92.0%	94.7%	10.3 hrs
	Sagicor Bank Jamaica Limited	5	5	100.0%	93.8%	1.6 hrs
	Victoria Mutual Building Society	1	1	100.0%	92.7%	1.8 hrs
St. Catherine	Bank of Nova Scotia Jamaica Limited	40	32	80.0%	98.5%	0.4 hrs
	CIBC Caribbean Bank (Jamaica) Limited	5	5	100.0%	93.7%	1.8 hrs
	First Global Bank Limited	1	1	100.0%	95.8%	0.3 hrs
	JMMB Bank (Jamaica) Limited	2	2	100.0%	95.8%	3.5 hrs
	JN Bank Limited	25	24	96.0%	95.4%	0.6 hrs
	National Commercial Bank Jamaica Limited	45	45	100.0%	94.0%	5.2 hrs
	Sagicor Bank Jamaica Limited	13	13	100.0%	93.1%	4.0 hrs
	Victoria Mutual Building Society	9	9	100.0%	87.7%	3.2 hrs
St. Elizabeth	Bank of Nova Scotia Jamaica Limited	6	6	100.0%	90.7%	2.2 hrs
	CIBC Caribbean Bank (Jamaica) Limited	1	1	100.0%	94.4%	2.0 hrs
	JMMB Bank (Jamaica) Limited	2	2	100.0%	79.0%	7.0 hrs
	JN Bank Limited	10	9	90.0%	90.5%	1.7 hrs
	National Commercial Bank Jamaica Limited	13	13	100.0%	97.2%	1.7 hrs
	Sagicor Bank Jamaica Limited	2	2	100.0%	87.3%	3.5 hrs
	Victoria Mutual Building Society	2	2	100.0%	96.0%	1.1 hrs
St. James	Bank of Nova Scotia Jamaica Limited	37	37	100.0%	99.1%	0.2 hrs
	CIBC Caribbean Bank (Jamaica) Limited	7	7	100.0%	94.1%	1.6 hrs
	First Global Bank Limited	2	1	50.0%	98.4%	0.8 hrs
	JMMB Bank (Jamaica) Limited	1	1	100.0%	95.4%	6.0 hrs
	JN Bank Limited	12	10	83.3%	88.7%	5.0 hrs
	National Commercial Bank Jamaica Limited	30	29	96.7%	92.7%	6.0 hrs
	Sagicor Bank Jamaica Limited	5	5	100.0%	93.9%	3.8 hrs
	Victoria Mutual Building Society	6	6	100.0%	95.2%	1.5 hrs
St. Mary	Bank of Nova Scotia Jamaica Limited	9	8	88.9%	98.2%	0.5 hrs
	CIBC Caribbean Bank (Jamaica) Limited	1	1	100.0%	99.6%	1.0 hrs
	JN Bank Limited	8	8	100.0%	87.1%	3.9 hrs
	National Commercial Bank Jamaica Limited	8	8	100.0%	95.5%	4.4 hrs
St. Thomas	Bank of Nova Scotia Jamaica Limited	5	5	100.0%	94.8%	1.2 hrs
	JN Bank Limited	2	2	100.0%	98.5%	0.0 hrs
	National Commercial Bank Jamaica Limited	8	8	100.0%	93.9%	9.3 hrs
	Sagicor Bank Jamaica Limited	1	1	100.0%	91.9%	4.0 hrs
Trelawny	Bank of Nova Scotia Jamaica Limited	7	7	100.0%	99.5%	0.1 hrs
	JN Bank Limited	3	3	100.0%	99.1%	0.2 hrs
	National Commercial Bank Jamaica Limited	7	7	100.0%	92.1%	3.4 hrs
	Victoria Mutual Building Society	3	3	100.0%	80.7%	6.9 hrs
Westmoreland	Bank of Nova Scotia Jamaica Limited	14	10	71.4%	99.7%	0.1 hrs
	CIBC Caribbean Bank (Jamaica) Limited	3	3	100.0%	96.1%	1.0 hrs
	JN Bank Limited	6	5	83.3%	99.2%	0.1 hrs
	National Commercial Bank Jamaica Limited	11	10	90.9%	91.5%	14.7 hrs
	Sagicor Bank Jamaica Limited	1	1	100.0%	93.8%	3.0 hrs
	Victoria Mutual Building Society	3	3	100.0%	86.8%	1.9 hrs
Country Total		**900**	**856**	**95.1%**	**94.8%**	**2.7 hrs**

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