Performance of Automated Banking/Teller Machines (ABMs)
for the month of June 2026

These outturns were taken from unaudited submissions made by the following banks to the Bank of Jamaica and, with the exceptions indicated in the notes section of the report, have been attested to by the respective managements as reflecting a true and fair representation of the affairs and condition of the banks at the reporting date. Bank of Jamaica does not in any way certify the accuracy or otherwise of the outturns reported by the respective banks.

For Percentage Share of ABMs in Operation, figures highlighted in red indicate non-compliance with the minimum requirement of 90%, while figures in green indicate compliance. For Up Time During the Month, figures highlighted in red indicate non-compliance with the minimum requirement of 95%, while figures in green indicate compliance.

Region	Entity	Total Number of ABMs	Total Number of ABMs in Operation	Percentage Share of ABMs in Operation (%)	Up Time During the Month (%)	Average Recovery Time During the Month (hours)
Kingston Metropolitan Area (KMA)	Bank of Nova Scotia Jamaica Limited	98	93	94.9%	97.0%	0.7 hrs
	CIBC Caribbean Bank (Jamaica) Limited	16	16	100.0%	93.3%	1.6 hrs
	First Global Bank Limited	11	11	100.0%	98.6%	0.3 hrs
	JMMB Bank (Jamaica) Limited	8	8	100.0%	97.0%	4.6 hrs
	JN Bank Limited	54	50	92.6%	82.8%	1.5 hrs
	National Commercial Bank Jamaica Limited	106	104	98.1%	92.8%	6.9 hrs
	Sagicor Bank Jamaica Limited	18	17	94.4%	96.8%	2.7 hrs
	Victoria Mutual Building Society	10	10	100.0%	93.3%	1.7 hrs
	Region Total	**321**	**309**	**96.3%**	**93.0%**	**2.7 hrs**
Other Urban	Bank of Nova Scotia Jamaica Limited	110	98	89.1%	96.2%	0.9 hrs
	CIBC Caribbean Bank (Jamaica) Limited	16	16	100.0%	95.4%	1.5 hrs
	First Global Bank Limited	5	4	80.0%	98.5%	0.8 hrs
	JMMB Bank (Jamaica) Limited	5	5	100.0%	86.1%	4.2 hrs
	JN Bank Limited	46	40	87.0%	88.0%	1.4 hrs
	National Commercial Bank Jamaica Limited	102	94	92.2%	94.6%	5.0 hrs
	Sagicor Bank Jamaica Limited	22	22	100.0%	93.2%	2.8 hrs
	Victoria Mutual Building Society	16	16	100.0%	90.2%	2.4 hrs
	Region Total	**322**	**295**	**91.6%**	**93.9%**	**2.3 hrs**
Rural	Bank of Nova Scotia Jamaica Limited	76	71	93.4%	95.8%	1.0 hrs
	CIBC Caribbean Bank (Jamaica) Limited	12	12	100.0%	92.5%	1.4 hrs
	First Global Bank Limited	2	2	100.0%	99.2%	0.8 hrs
	JMMB Bank (Jamaica) Limited	5	5	100.0%	95.7%	6.0 hrs
	JN Bank Limited	46	42	91.3%	92.3%	0.5 hrs
	National Commercial Bank Jamaica Limited	87	84	96.6%	93.9%	5.4 hrs
	Sagicor Bank Jamaica Limited	10	10	100.0%	94.3%	3.5 hrs
	Victoria Mutual Building Society	13	13	100.0%	92.8%	2.0 hrs
	Region Total	**251**	**239**	**95.2%**	**94.2%**	**2.4 hrs**
Country Total		**894**	**843**	**94.3%**	**93.6%**	**2.5 hrs**

Notes:

ABMs in Operation - Refers to automated banking/teller machines that facilitate the successful completion of cash transactions (that is, cash deposits and withdrawals) by customers as at the time of reporting. For the purposes of this publication, machines with faults that do not inhibit the successful completion of cash transactions by customers are classified as operational.

Region - For the purposes of this publication, the KMA includes the parishes of Kingston and Saint Andrew, and Other Urban includes the parishes of Saint Catherine, Saint Ann, and Saint James. All other parishes are classified as Rural.

Up Time - Refers to the duration of time (during a 24-hour period) that the machine is operational and available for use for cash transactions. This is the opposite of down time.

Average Recovery Time - Refers to the average time (in hours) taken for the restoration of the normal functionality of an ABM following a fault(s) which inhibits the usability of the machine by customers for cash transactions. Recovery time is computed from the time of the first notification of the fault to the time that the machine is fully restored and available for use by the public.

Blank spaces indicate that data is currently not available.

Bank of Nova Scotia Jamaica Limited advised that downtime for the month of June was impacted by planned outages related to their fleet refresh initiative in which 137 older machines will be replaced with new models. To date, 92 of the 137 older machines have been fully replaced with new models. Downtime was also affected by continued recovery from telecommunication outages in some areas devasted by Hurricane Melissa, as well as service outages due to complete damage to several machines in the fleet. Bank of Nova Scotia Jamaica Limited has indiated that it continues to work closely with all stakeholders to fully restore the fleet as quickly and safely as possible.

Performance of Automated Banking/Teller Machines (ABMs)
for the month of June 2026

These outturns were taken from unaudited submissions made by the following banks to the Bank of Jamaica and, with the exceptions indicated in the notes section of the report, have been attested to by the respective managements as reflecting a true and fair representation of the affairs and condition of the banks at the reporting date. Bank of Jamaica does not in any way certify the accuracy or otherwise of the outturns reported by the respective banks.

For Percentage Share of ABMs in Operation, figures highlighted in red indicate non-compliance with the minimum requirement of 90%, while figures in green indicate compliance. For Up Time During the Month, figures highlighted in red indicate non-compliance with the minimum requirement of 95%, while figures in green indicate compliance.

Parish	Entity	Total Number of ABMs	Total Number of ABMs in Operation	Percentage Share of ABMs in Operation (%)	Up Time During the Month (%)	Average Recovery Time During the Month (hours)
Kingston & St. Andrew	Bank of Nova Scotia Jamaica Limited	98	93	94.9%	97.0%	0.7 hrs
	CIBC Caribbean Bank (Jamaica) Limited	16	16	100.0%	93.3%	1.6 hrs
	First Global Bank Limited	11	11	100.0%	98.6%	0.3 hrs
	JMMB Bank (Jamaica) Limited	8	8	100.0%	97.0%	4.6 hrs
	JN Bank Limited	54	50	92.6%	82.8%	1.5 hrs
	National Commercial Bank Jamaica Limited	106	104	98.1%	92.8%	6.9 hrs
	Sagicor Bank Jamaica Limited	18	17	94.4%	96.8%	2.7 hrs
	Victoria Mutual Building Society	10	10	100.0%	93.3%	1.7 hrs
Clarendon	Bank of Nova Scotia Jamaica Limited	8	8	100.0%	89.1%	2.6 hrs
	CIBC Caribbean Bank (Jamaica) Limited	2	2	100.0%	84.7%	1.6 hrs
	JMMB Bank (Jamaica) Limited	2	2	100.0%	97.6%	6.0 hrs
	JN Bank Limited	6	5	83.3%	90.6%	0.6 hrs
	National Commercial Bank Jamaica Limited	16	16	100.0%	95.5%	7.6 hrs
	Sagicor Bank Jamaica Limited	3	3	100.0%	95.9%	3.7 hrs
	Victoria Mutual Building Society	2	2	100.0%	94.4%	1.5 hrs
Hanover	Bank of Nova Scotia Jamaica Limited	8	8	100.0%	96.4%	0.9 hrs
	JN Bank Limited	3	3	100.0%	95.9%	0.2 hrs
	National Commercial Bank Jamaica Limited	5	5	100.0%	93.6%	3.1 hrs
Manchester	Bank of Nova Scotia Jamaica Limited	13	13	100.0%	88.3%	2.8 hrs
	CIBC Caribbean Bank (Jamaica) Limited	4	4	100.0%	96.9%	1.2 hrs
	First Global Bank Limited	2	2	100.0%	99.2%	0.8 hrs
	JMMB Bank (Jamaica) Limited	1	1	100.0%	89.3%	4.0 hrs
	JN Bank Limited	6	6	100.0%	95.7%	0.0 hrs
	National Commercial Bank Jamaica Limited	13	13	100.0%	98.0%	3.2 hrs
	Sagicor Bank Jamaica Limited	3	3	100.0%	93.6%	3.0 hrs
	Victoria Mutual Building Society	3	3	100.0%	92.0%	2.1 hrs
Portland	Bank of Nova Scotia Jamaica Limited	7	5	71.4%	96.8%	0.8 hrs
	CIBC Caribbean Bank (Jamaica) Limited	1	1	100.0%	94.3%	1.0 hrs
	JN Bank Limited	4	3	75.0%	91.2%	0.5 hrs
	National Commercial Bank Jamaica Limited	7	7	100.0%	79.9%	16.1 hrs
St. Ann	Bank of Nova Scotia Jamaica Limited	31	29	93.5%	96.6%	0.8 hrs
	CIBC Caribbean Bank (Jamaica) Limited	4	4	100.0%	97.2%	1.3 hrs
	First Global Bank Limited	2	2	100.0%	98.5%	0.9 hrs
	JMMB Bank (Jamaica) Limited	1	1	100.0%	95.3%	3.0 hrs
	JN Bank Limited	9	8	88.9%	83.8%	3.1 hrs
	National Commercial Bank Jamaica Limited	25	24	96.0%	95.6%	5.8 hrs
	Sagicor Bank Jamaica Limited	4	4	100.0%	94.5%	2.8 hrs
	Victoria Mutual Building Society	1	1	100.0%	91.1%	2.1 hrs
St. Catherine	Bank of Nova Scotia Jamaica Limited	41	36	87.8%	93.8%	1.5 hrs
	CIBC Caribbean Bank (Jamaica) Limited	5	5	100.0%	94.4%	1.6 hrs
	First Global Bank Limited	1	1	100.0%	98.3%	0.6 hrs
	JMMB Bank (Jamaica) Limited	2	2	100.0%	95.1%	3.5 hrs
	JN Bank Limited	25	24	96.0%	84.9%	1.0 hrs
	National Commercial Bank Jamaica Limited	45	42	93.3%	94.1%	4.8 hrs
	Sagicor Bank Jamaica Limited	13	13	100.0%	93.2%	3.1 hrs
	Victoria Mutual Building Society	9	9	100.0%	87.9%	2.7 hrs
St. Elizabeth	Bank of Nova Scotia Jamaica Limited	5	5	100.0%	98.7%	0.3 hrs
	CIBC Caribbean Bank (Jamaica) Limited	1	1	100.0%	95.6%	2.3 hrs
	JMMB Bank (Jamaica) Limited	2	2	100.0%	96.9%	7.0 hrs
	JN Bank Limited	8	6	75.0%	83.9%	1.0 hrs
	National Commercial Bank Jamaica Limited	13	13	100.0%	98.5%	2.3 hrs
	Sagicor Bank Jamaica Limited	2	2	100.0%	92.4%	4.5 hrs
	Victoria Mutual Building Society	2	2	100.0%	94.7%	1.3 hrs
St. James	Bank of Nova Scotia Jamaica Limited	38	33	86.8%	98.4%	0.4 hrs
	CIBC Caribbean Bank (Jamaica) Limited	7	7	100.0%	95.2%	1.5 hrs
	First Global Bank Limited	2	1	50.0%	98.5%	1.0 hrs
	JMMB Bank (Jamaica) Limited	2	2	100.0%	72.5%	5.5 hrs
	JN Bank Limited	12	8	66.7%	97.5%	0.0 hrs
	National Commercial Bank Jamaica Limited	32	28	87.5%	94.5%	4.5 hrs
	Sagicor Bank Jamaica Limited	5	5	100.0%	92.1%	2.3 hrs
	Victoria Mutual Building Society	6	6	100.0%	93.5%	1.7 hrs
St. Mary	Bank of Nova Scotia Jamaica Limited	10	9	90.0%	98.7%	0.4 hrs
	CIBC Caribbean Bank (Jamaica) Limited	1	1	100.0%	99.6%	0.6 hrs
	JN Bank Limited	8	8	100.0%	96.7%	0.1 hrs
	National Commercial Bank Jamaica Limited	8	8	100.0%	97.9%	3.0 hrs
St. Thomas	Bank of Nova Scotia Jamaica Limited	5	5	100.0%	99.5%	0.1 hrs
	JN Bank Limited	2	2	100.0%	89.2%	0.3 hrs
	National Commercial Bank Jamaica Limited	8	8	100.0%	93.1%	4.5 hrs
	Sagicor Bank Jamaica Limited	1	1	100.0%	96.4%	3.0 hrs
Trelawny	Bank of Nova Scotia Jamaica Limited	7	7	100.0%	99.6%	0.1 hrs
	JN Bank Limited	3	3	100.0%	88.4%	0.5 hrs
	National Commercial Bank Jamaica Limited	6	5	83.3%	88.5%	3.4 hrs
	Victoria Mutual Building Society	3	3	100.0%	92.8%	2.4 hrs
Westmoreland	Bank of Nova Scotia Jamaica Limited	13	11	84.6%	99.4%	0.2 hrs
	CIBC Caribbean Bank (Jamaica) Limited	3	3	100.0%	87.9%	1.8 hrs
	JN Bank Limited	6	6	100.0%	98.0%	1.0 hrs
	National Commercial Bank Jamaica Limited	11	9	81.8%	91.1%	3.3 hrs
	Sagicor Bank Jamaica Limited	1	1	100.0%	93.8%	3.0 hrs
	Victoria Mutual Building Society	3	3	100.0%	91.3%	2.0 hrs
Country Total		**894**	**843**	**94.3%**	**93.6%**	**2.5 hrs**

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